

# IP TELEPHONY FOR SMALL BUSINESSES



AYCTelecom's IPcts IP telephony system has been developed for the Small Business market as a 'stand-alone' telephone system at a price to fit the Small Business budget yet, providing the functionality required from an IP telephony system

The IPcts is a full featured telephone system providing all the functionality you would expect to receive from a telephone system costing more than twice as much. Using an IP telephony system provides ease of installation, maintenance and operation which delivers further cost savings. The IPcts can be plugged in to any existing LAN, the telephone and PC can share one cable to the desk, so no additional cabling is required.

In a wireless LAN environment the IPcts can use wireless SIP handsets to provide a mobility solution that can be used in any application sharing the existing wireless LAN Access Points with wireless PC's.

# **Features:**

- Voicemail built in
- Music-on-Hold built in
- Auto-Deployment of Polycom phones
- Talk FREE to remote workers
- Least Cost Routing
- Web Browser Configurable
- 19" Rack, Wall or Desktop mounted
- Wireless Handsets\*
- Uses analogue phone\*\*
- Uses SIP Standard telephones
- Single Cable to the Desk (CAT5 etc)
  - \* Needs Wireless LAN Access Points
  - \*\* Needs SIP Adaptor







# IPcts System & Accessories:

- IP <i>cts</i>	16 Trunks (8 of which can be Analogue or ISDN Channels) x 25 User Extensions
- <b>IP</b> <i>cts</i> – AT4	4 Port Analogue Trunk Line Card
- IP <i>cts</i> – DT2BRI	2 BRI ISDN Trunk Line Card (provides 4 ISDN 'B' Channels)
- IP <i>cts</i> – VoIPT	SIP Phone range including an Advanced, Executive and Wireless units
- IP <i>cts</i> – VoIPG	SIP external gateways for connectivity of Digital / Analogue Trunk lines or phones

### IPcts Features

# **System Architecture**

Type of System: SIP IP Telephony PBX Operating System: Linux Mains Supply Voltage: 110V – 240V AC Dimensions: 380mm x 255mm x 45mm

Dimensions: 380mm x 255mm x 45mm Mounting: Desktop, Wall or 19" Rack Mountable

# **Telephony Functions**

Hold, Transfer, Divert and Do Not Disturb Trunk Groups, Pick-Up Groups, User Groups Hunt Groups: Cyclical / Parallel / Sequential Call Barring (allow & deny), Call Pick-Up Day / Night Operation Multi-Tenant Working

# **IP Telephony Features**

Voicemail: 25 Ports

Multilevel Auto Attendant: Up to 50 Greetings

Call Queuing with announcements delivering ACD functionality

Music-on-Hold: 10 sources more downloadable

System Speed Dial: 1000 entries

Least Cost Routing: to Analogue, ISDN or IP Trunk lines

DDI & CLI routing and mapping (ISDN only)

VoIP using G.711 or G.729

IP Tie Trunking for multi-site networking of IPcts systems Remote Workers: Long Line extensions over Private or Public IP

networks

FREE calls between remote workers / offices and head office Instant Messaging between CTI users

### **Additional Features**

Operators Consol: Receptionist functionality
IPcts can be installed on to existing LAN infrastructure
Can be 'Piggy-Backed' off larger PBX's to act as departmental Call
Centre set-up or as an IP Gateway to remote workers
Can be used as a 'Virtual PBX' in ISP POP for IP Centrex working
Door Entry port for connecting entry systems
Auto Deployment of Polycom IP Phones simplifies installation

# **Physical Interfaces**

RJ45 connectors: for trunks (Analogue or ISDN) RJ45 connectors: 1 x LAN & 1 x WAN DR9 D-type connector; for SMDR/CLI management

DB9 D-type connector: for SMDR/CLI management RJ45 connector: Comm port for Door Entry etc.

### **Port Capacities**

Analogue Trunks: 8
ISDN2 Trunks: 4
IP Trunks: 16

Extension Capacity: **25** (SIP telephones / softphones)

# **Telephone Compatibility**

IPcts SIP Phone Range Standard SIP Telephone Handsets Analogue Handsets (requires SIP adaptor) SIP Softphones

### CTI

Integrated CTI: JAVA based CTI users: 25 Call Control from CTI GUI CTI shows BLF & DDI information

## **Mobility**

Wireless: Standards based 802.11 Wireless IP Handsets: Up to 25

### **Management and Reporting**

Programming and Configuration: Via Web Browser Remote Management via Web Browser or External Modem SMDR call logging output

# **LAN infrastructure & services**

Auto sensing 10/100 Base T DHCP or Static IP Addressing QOS on LAN & WAN ports





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